

 <p><b>MAHARASHTRA NATURAL GAS LIMITED</b></p>	<p><b>Notice Inviting Tender for appointing an agency towards conducting customer satisfaction survey once in two years for CNG and PNG customers in Pune GA of MNGL as per PNGRB guidelines.</b></p> <p><b>Bid No.: MNGL/CP/2025-26/64</b></p>
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**NOTICE INVITING TENDER (NIT)**

M/s. Maharashtra Natural Gas Ltd., Pune invites online bids (Technical and Financial) **UNDER SINGLE BID SYSTEM** from eligible bidders for the item(s) in complete accordance with the Bid Documents.

Tender Document Number	<b>MNGL/CP/2025-26/64 dated 15.09.2025.</b>
Item(s)	<b>Tender for appointing an agency towards conducting customer satisfaction survey once in two years for CNG and PNG customers in Pune GA of MNGL as per PNGRB guidelines.</b>
Type of Bid	<b>Limited Domestic Competitive Bidding</b>
Earnest Money / Bid Security	Not applicable
Bid Security Validity	Not applicable
Tender Fee (Non-refundable)	Not applicable
Bid Validity	4 (Four) months from the bid due date
Pre bid meeting date and time	Not applicable
Bid Submission at	<a href="https://etenders.gov.in">https://etenders.gov.in</a>
Bid submission due date and time	<b><u>22.09.2025 till 15:00 Hrs. IST</u></b>
Techno-commercial bid and Price bid opening date and time	23.09.2025 at 15:00 Hrs. IST
Address for submission of EMD / Bid Security and venue for pre-bid meeting and opening of bids	Deputy Manager (C&P Department) Maharashtra Natural Gas Ltd., Pride Purple Coronet, 2 <sup>nd</sup> Floor, Baner Road, Baner, Pune – 411045
Contact details	Telephone: +91 (20) 25611157 / 1190 Email: <a href="mailto:balakrishna.thatikonda@mngl.in">balakrishna.thatikonda@mngl.in</a> / <a href="mailto:gasaid@mngl.in">gasaid@mngl.in</a>
Bid Evaluation Criteria	Evaluation shall be done on overall L1 basis to the purchaser.  In case of tie for L1 bidder, the order shall be placed on the bidder having highest turnover during the preceding 3 Financial Years i.e. 2022-23, 2023-24 and 2024-25.

NOTE: Bidders are advised to complete the registration with e-tender portal (<https://etenders.gov.in>) at least two working days prior to bid submission date.

**(The bids must be submitted online in electronic form on <https://etenders.gov.in/eprocure/app> only. No physical bids will be accepted.)**