

 MAHARASHTRA NATURAL GAS LIMITED	Notice Inviting Tender for Rate contract for the period of 2 years for Appointment of agencies for sending Bills and other communications to customers through Whatsapp along with deployment and management of Chatbot Bid No.: MNGL/CP/2025-26/155
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NOTICE INVITING TENDER (NIT)

M/s. Maharashtra Natural Gas Ltd., Pune invites online bids (Technical & Financial) **UNDER TWO BID SYSTEM** from eligible bidders for the item(s) in complete accordance with the Bid Documents.

Tender document number	MNGL/CP/2025-26/155 dated 12.03.2026
ITEM(S)	Tender for Rate contract for the period of 2 years for Appointment of agencies for sending Bills and other communications to customers through Whatsapp along with deployment and management of Chatbot.
TYPE OF BID	Open Domestic Competitive Bidding
EARNEST MONEY/ BIDSECURITY	Rs. 95,000/- in the form of Demand Draft/BG/Online through e-portal to be in favour of "Maharashtra Natural Gas Ltd." payable at Pune
TENDER FEE (Non-refundable)	Not applicable
Pre-bid meeting date and time	Not applicable
Bid submission due date and time	25.03.2026 till 15:00 Hrs. IST
Bid Submission at	https://etenders.gov.in
Techno-commercial bid opening date and time	26.03.2026 at 16:00 Hrs. IST
Price bid opening date and time	Date and time shall be intimated later
Address for submission of EMD/Bid Security and venue for pre-bid meeting and opening of bids	Manager (C&P) C&P Department, Maharashtra Natural Gas Limited, Pride Purple Coronet, 2 nd Floor, Baner Road, Baner, Pune – 411045
Contact details	Telephone: +91 (20) 25611000/1156 Email: kavita.sadaphule@mngl.in / gasaid@mngl.in

NOTE: Bidders are advised to complete the registration with e-tender portal (<https://etenders.gov.in>) at least two working days prior to bid submission date.

(The bids have to be submitted online in electronic form on <https://etenders.gov.in/eprocure/app> only. No physical bids will be accepted.)