

 MAHARASHTRA NATURAL GAS LIMITED	Notice Inviting Tender for appointing an agency towards conducting customer satisfaction survey once in two years for CNG and PNG customers in Nashik, Sindhudurg and Ramanagara GAs of MNGL. Bid No.: MNGL/CP/2026-27/97
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NOTICE INVITING TENDER (NIT)

M/s. Maharashtra Natural Gas Ltd., Pune invites online bids (Technical & Financial) **UNDER SINGLE BID SYSTEM** from eligible bidders for the item(s) in complete accordance with the Bid Documents.

Tender Document Number	MNGL/CP/2026-27/97 dated 21.08.2026 .
Item(s)	Tender for appointing an agency towards conducting customer satisfaction survey once in two years for CNG and PNG customers in Nashik, Sindhudurg and Ramanagara GAs of MNGL.
Type of Bid	Limited Domestic Competitive Bidding
Earnest Money / Bid Security	Not applicable
Bid Security Validity	Not applicable
Tender Fee (Non-refundable)	Not applicable
Bid Validity	4 (Four) months from the bid due date
Pre bid meeting date and time	Not applicable
Bid Submission at	https://etenders.gov.in
Bid submission due date and time	<u>26.08.2026 till 15:00 Hrs. IST</u>
Techno-commercial bid & price bid opening date and time	27.08.2026 at 16:00 Hrs. IST
Address for submission of EMD / Bid Security and venue for pre-bid meeting and opening of bids	General Manager (C&P) Maharashtra Natural Gas Ltd., Pride Purple Coronet, 2 nd Floor, Baner Road, Baner, Pune – 411045
Contact details	Telephone: +91 (20) 2561 1190/1154 Email: gasaid@mngl.in / shiva.tiwari@mngl.in
Bid Eligibility Criteria and Bid Evaluation Criteria	As per Annexure – I to IFB

NOTE: Bidders are advised to complete the registration with e-tender portal (<https://etenders.gov.in>) at least two working days prior to bid submission date.

(The bids must be submitted online in electronic form on <https://etenders.gov.in/eprocure/app> only. No physical bids will be accepted.)